Service Information

Bulk Collection Guidelines



Bulk Waste Collection Guidelines

As of January 1, 2024, bulk item pickups must be scheduled in advance with WM. Please visit www.wm.com/us/en/home/bulk-trash-pickup to schedule a bulky pickup in advance.

Acceptable Items

- Large Appliances (washers, dryers, stoves, dishwashers)
- Small Appliances (trash compactors)
- Large C&D (Materials must be cut down into pieces no more than 4 ft in length and bundled, each weighing no more than 40 pounds. Any nails must be removed or pounded into material)
- Small C&D (cabinetry, vanity, interior door or closet door, light fixture, metal or exterior door, dry paint cans)
- · Carpet must be cut, rolled, and tied in lengths no greater than 4 ft and weigh no more than 40 lbs
- Large Furniture (table, sofa, chest, dresser, door, armoire, etc.)
- Small Furniture (headboard, chair, lamps, vacuum cleaners, larger toys, bed rail, street bicycle, card table, step ladder, etc.)
- Mattress/Box Spring
- Large Outdoor Furniture and Items (picnic table and benches, snowblower, assembled basketball hood and poll, disassembled swing set, lawn furniture, etc.)
- Small Outdoor Furniture and Items (ladder, push lawnmower, basketball board or pole under 4ft, garage door opener assembly, exterior door, car top carrier, child's swimming pool, screen door, etc.)
- · Porcelain Fixtures
- Refrigerator and Freezer (Freon must be removed)
- Sport and Exercise Equipment

Non-Acceptable Items

- Gasoline & Oil (cans/filters)
- Vehicle tires
- Large pieces of metal
- Lithium Batteries & Hazardous chemicals
- Propane tanks

- Electronic waste (i.e. televisions/computer monitors)
- Landscape rock
- Glass (i.e. windows, bathroom mirrors resulting from construction projects, refrigerators, freezers, etc.)

Please note: WM can no longer dispose of CFC refrigerant containing items (i.e., refrigerators, freezers, etc.) without certififcation that the Freon has been properly removed and recycled, pursuant to current Federal law.

Please visit www.wm.com/us/en/home/bulk-trash-pickup to schedule a bulky pickup in advance.





Simple, Convenient Online Bulk Pickup Scheduling is Here

Customers can now schedule bulk trash pickups online, anytime via wm.com. This is just one more convenient service we've added to our online experience to give customers more options and control over managing their service.

Here's how it works:

- Start the process by scanning the QR code below and entering your address.
- · Schedule collection of furniture, extra trash, or other bulky items when it's convenient.
- Easily review bulk program guidelines, including complimentary annual pickups, remaining pickups, number of items included per pickup, additional charges for special items based on contract requirements.
- Streamlined item selector allows customers to build bulk pickup and provides instructions on how to properly prepare items for safe, efficient collection.
- Calendar allows customers to choose the next available service day for collection.
- Bulk pickup order confirmation notice is sent to customers via selected channel of communication.



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