

Valley

WASTE SERVICE, INC.

261 Wallace Run Road
Beaver Falls, PA 15010

Phone: 724-843-9373
www.valleywasteservice.com

Dear Aliquippa Resident:

We are pleased to inform you that Valley Waste Service, Inc. has been awarded the exclusive contract to provide solid waste disposal services for the City of Aliquippa. The contract is for two (2) years effective January 1, 2016 through December 31, 2017. ***Service under this contract is mandatory for all residents of single family dwellings, duplexes, triplexes, trailers, mobile homes and apartment buildings with 4 units or less.***

We extend a welcome to all new customers. We are a local family-owned company which has been proudly serving area residents for many years. Our customer Service Dept. will be glad to assist you. You can call our office at 724-843-9373 Monday through Friday 8 am to 4:30 pm or email customersvc@valleywasteservice.com. **KEEP THESE GUIDELINES FOR FUTURE REFERENCE.**

CURB SERVICE: All residents will receive weekly unlimited solid waste collection. Solid waste collection is per individual residential unit that is generated at your residence. *Sharing service is not permitted.* Place your solid waste at the curb the night before your scheduled collection day.

COLLECTION DAY: There will be no change to your collection day.

Valley Waste Service, Inc. provides a full range of solid waste disposal and recycling services. We offer commercial containers and roll-off boxes for special clean-up projects ranging in size from 2-yards to 30-yards in capacity. Please call our Customer Service Department for additional information.

Valley Waste Transfer facility is open to the public to accept large quantities of bulk items, rubbish, and trash. Our Waste Transfer facility is open Monday through Friday 8:00 AM to 4:30 PM and Saturday 8:00 AM to 11:30 AM. This facility will accept pick-up truck, one ton truck and small dump truck loads of construction, demolition and municipal solid waste materials. Please refer to our website for further details. Vehicles will be weighed on our scales and there will be a **fee** for the disposal of materials. Please call our office for additional information.

Valley Waste Service constantly strives to insure that our customers receive the highest level of service. We want to thank you for allowing us the opportunity to provide your disposal service and look forward to continuing to serve you in the coming years.

Very truly yours,

VALLEY WASTE SERVICE, INC.

Douglas Vogel
Vice President

CITY OF ALIQUIPPA IMPORTANT GUIDELINES

CONTACTING US: Our office is open Monday through Friday 8 a.m. to 4:30 p.m. You may contact us at (724-843-9373, email us at customersvc@valleywasteservice.com or through our website www.valleywasteservice.com. If you leave a voicemail or email after hours, your call will be returned the next business day.

CURB SERVICE: Place your solid waste at the curb the night before your scheduled collection day. **All trash must be bagged. We will not take loose trash!** Garbage containers must be within five (5) feet of the roadway. Containers must be watertight, metal or plastic, with tight fitting covers and handles. Each container or bag should not exceed 35 gallons; each plastic bag should not exceed forty (40) pounds in weight and be at least 1.5 ml thick. **DO NOT USE PAPER BAGS, CARDBOARD BOXES OR 55-GALLON DRUMS AS GARBAGE RECEPTACLES.** Any items placed out in this manner will not be collected. **We assume no liability for replacement of any cans or lids.**

IDENTIFICATION: Clearly identify your street number on your mailbox or some type of permanent marker near the road. If this is not possible, please put your street number on your garbage containers by using stickers or tape marked with a sharpie marker. It is important to make the containers visible to the driver! In winter months, please remove snow from the area where you will place your containers and have a reasonably clear approach path to the containers both for the vehicle and the driver. Also, make sure lids are closed to prevent rain and snow collecting inside causing items to freeze to the bottom of containers. **Drivers will not reach into the container to remove items that have become frozen to the bottom.**

ITEMS THAT WILL BE PICKED UP AT THE CURB:

- ✓ Household Solid Waste - Includes garbage, rubbish and cold ashes, including but not limited to, all table and kitchen refuse and waste, broken glass and dishware – wrapped securely in heavy paper. Rubbish, refuse and ashes shall consist of items normally found around the household.
- ✓ Large Appliances & Bulky Waste – Please call our office to make arrangements for pick-up of large appliances, (such as stoves, washers, dryers, water heaters, etc.), furniture, etc. **Appliances containing chlorofluorocarbons (Freon) such as refrigerators, freezers, air conditioners, etc. will only be picked up free of charge if they are tagged certifying that the chlorofluorocarbons have been removed.**
- ✓ Grass and hedge clippings, limbs and branches from trees must be securely tied in bundles not exceeding 3" in diameter and 48" in length and weighing no more than 40 lbs.
- ✓ All carpets, rugs and padding must be cut in sections no longer than 48" in length, securely rolled and tied, and weighing no more than 40 lbs. **Please call Customer Service if you have more than six (6) bundled sections per week to be picked up.**

ITEMS NOT INCLUDED THAT WILL BE PICKED UP FOR AN ADDITIONAL CHARGE (including, but not limited to):

Please call Customer Service to pre-pay for disposal of these items and for further instruction. These items will only be picked up if they have been pre-paid by contacting our office.

- ✓ Appliances such as refrigerators, freezers, air conditioners, dehumidifiers, etc. in which the **Freon has not be removed**. Make, Model and Serial Number is required to schedule pickup
- ✓ Building materials, refuse caused by repairs, alterations, remodeling, demolition and/or construction of any structures

ITEMS NOT ACCEPTABLE AND WILL NOT BE PICKED UP (including but not limited to):

- ✓ **All Tires**, paving materials, cement, stones, sand, dirt, sod, broken concrete, concrete washtubs, vehicle parts (including tires and batteries), lead-acid batteries, paints and stains, flammable liquids or other chemicals, metal 55-gal drums and grease drums.
- ✓ Brushes, shrubs or other vegetation with earth or soil attached to root system, tree trunks or pieces of tree limbs greater than 3 inches in diameter
- ✓ Propane and oxygen tanks, gun ammunition, explosives, fireworks
- ✓ Devices containing mercury and E-Waste – See definition

E-Waste: electronic waste (E-Waste) will no longer be accepted for disposal in a PA State landfill. E-Waste is any electronic item containing computer boards such as: TV's, computers including desktop, laptop, tablet, DVD/VHS/video game players, computer peripherals, keyboard, mouse, printer, phone etc. This type of waste requires special collection and disposal. Refer to Beaver County's website for more information on disposal of E-Waste or refer to www.useitagainpa.org.

STATE REGULATION: We **CANNOT** accept liquids (solvent, paint thinners, oil, containers holding liquid paints, gas kerosene or any liquids), ammunitions, electronic waste (E-Waste), CFC's (Freon), tires, fluorescent bulbs, vehicle batteries or parts, or any material that may be considered hazardous, volatile, radioactive, infectious or toxic. Please refer to the PA DEP for proper disposal instructions for these materials by phone (814) 332-6945 or www.dep.pa.gov.

HANDICAPPED/BACKYARD SERVICE: Handicapped or disabled persons unable to transport garbage and bulky waste material to the curb shall be provided with backyard pick-up. Such persons must furnish documentation showing proof of disability.

PRIVATE DRIVES: The owners of private road(s) or driveway(s) are required to sign a waiver of damages provided by Valley Waste Service holding harmless the City and Valley Waste Service for any damage that may occur on the private road(s) or driveway(s) in the course of solid waste, recycling and yard waste collection.

NEEDLES and SHARP OBJECTS: Help us prevent needle sticks to our employees. Place all needles, syringes and lancets, in a hard plastic container with a tight fitting lid **taped** shut. Place with your regular trash. Wrap all sharp objects such as broken glass or sharp metal, in heavy paper and tape shut. **Please protect our workers! You will be held responsible for any needle sticks to our employees!**

CHRISTMAS TREES: Christmas Trees placed at the curb shall be disposed of on normal trash days the months of December, January and February of each year. Trees that exceed 7 feet in length must be cut so that no portion exceeds 7 feet in length.

HOLIDAYS: We observe the following holidays on the days on which they fall. Business is closed on:

New Year's Day Memorial Day Independence Day Labor Day Thanksgiving Day Christmas Day

WE DO COLLECT ON: Martin Luther King Jr. Day President's Day Columbus Day Veterans Day

If your collection day falls on or after a weekday holiday, your collection will be one (1) day later that week. If your collection day falls before a weekday holiday, there will be no change in your collection day.

SERVICE AND MOVING CHANGES: If you need to make any change to your service or are moving, please notify our office.

All information is also available online at www.valleywasteservice.com